



# THE BUSINESS ANALYSIS SERVICES FRAMEWORK



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# THE BUSINESS ANALYSIS SERVICE FRAMEWORK



- The BASF is the framework from which business analysis roles are gotten and adapted to fit with the needs of the specific organization or project.



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## **Situation investigation and problem analysis**

This service is concerned with uncovering issues, defining problems and shaping the change project.

## **Feasibility assessment and business case development**

This service is concerned with examining the problem or opportunity and the potential solutions identified, developing business options to address these issues and evaluating the options for acceptability and feasibility.

## **Business process improvement**

A business process is initiated by a business event and concludes when the goal of the process has been achieved.

## **Requirements definition**

This service is concerned with eliciting, analysing and defining the requirements that are to be fulfilled by a new or enhanced business or IT system.

## **Business acceptance testing**

This service is concerned with supporting the business staff in testing the solution.

## **Business change deployment**

The business change deployment service is concerned with the delivery and adoption of the business change solution and providing support for realising the business benefits.



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**Stakeholder Engagement** is not included in the BASF. It is essential for all of the services.



# RECIPIENTS OF BA SERVICES

